

## केन्द्रिय शैक्षणिक एवम् तांत्रिक माहिती संशोधन समीती CENTRAL EDUCATION & INFORMATION TECHNOLOGY RESEARCH COMMITTEE AN AUTONOMOUS INSTITUTION REGD.BY THE GOVT. OF NCT OF DELHI UNDER ITA 1882 GOVT.OF INDIA REGD.BY NCS-MINISTRY OF LABOUR AND EMPLOYMENT GOVT.OF INDIA REGD. RININISTRY OF MICROS, SMALL ADO MEDIUM ENTERPRISES(SMSME), GOVT.OF INDIA



## Diploma in Quality Management

Diploma in Quality Management covers the fundamentals and requirements for a Quality Management System. It provides a thorough knowledge of concepts, philosophies, and requirements for the series of standards and management systems.

The various subjects taught in Diploma in Quality Management course include Quality Management Systems and Quality Standards, Quality Management Principles, Leadership within the management system, Planning within the management system, Planning of resource requirements, Operational planning and control and so on.

The basic objective of the course is to explain how this learning can be used to enhance an organization's approach to customer and other relevant parties. Diploma in Quality Management course will enhance your career development also contributes to your ongoing professional development. You will be able to improve your organization's performance and customer satisfaction. It provides a proper introduction to quality management systems.

The course has a duration of 1 year. The syllabus has been tabulated below:

Subjects of strict
Introduction
Quality Management Systems and Quality Standards
Quality Management Principles
Challenges faced by organizations in a fast moving dynamic environment
Leadership within the management system
Planning within the management system
Planning of resource requirements
Operational planning and control
Auditing, Management Review, and Improvement